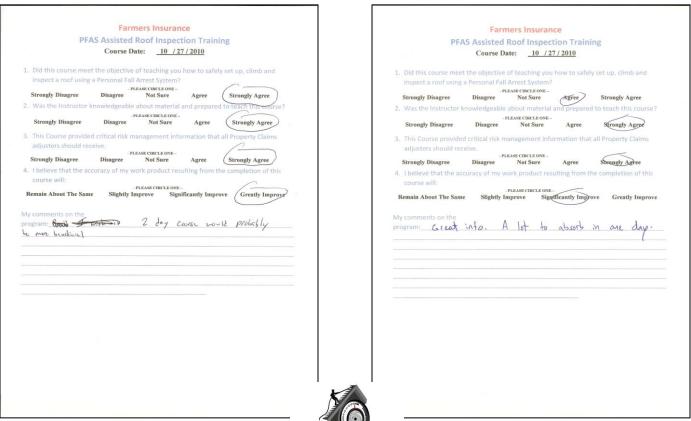
Farmers Insurance PFAS Program

Surveys for Oct 27, 2010



Farmers Insurance PFAS Assisted Roof Inspection Training Course Date: 10 / 27 / 2010 1. Did this course meet the objective of teaching you how to safely set up, climb and inspect a roof using a Personal Fall Arrest System? Strongly Disagree Disagree Not Sure Agree Strongly Agree 2. Was the Instructor knowledgeable about material and prepared to teach this course? PHANSCIRCLE ONE— Strongly Disagree Disagree Not Sure Agree Strongly Agree 3. This Course provided critical risk management information that all Property Claims adjusters should receive. PHANSCIRCLE ONE— Strongly Disagree Disagree Not Sure Agree Strongly Agree 4. I believe that the accuracy of my work product resulting from the completion of this course will: PHANSCIRCLE ONE— Strongly Disagree Disagree Not Sure Agree Strongly Agree 4. I believe that the accuracy of my work product resulting from the completion of this course will: PHANSCIRCLE ONE— Strongly Disagree Disagree Not Sure Agree Strongly Agree 4. I believe that the accuracy of my work product resulting from the completion of this course will: PHANSCIRCLE ONE— Strongly Disagree Disagree Not Sure Agree Strongly Agree 4. I believe that the accuracy of my work product resulting from the completion of this course will: PHANSCIRCLE ONE— PHANSCIRCLE ONE— Strongly Disagree Strongly Agree Strongly Agree Strongly Agre	Farmers Insurance PFAS Assisted Roof Inspection Training Course Date: 10 /27/2010 1. Did this course meet the objective of teaching you how to safely set up, climb and inspect a roof using a Personal Fall Arrest System? PIEANCIBICIBONE- Strongly Disagree Disagree Not Sure Agree Strongly Agree 2. Was the Instructor knowledgeable about material and prepared to teach this course provided critical risk management information that all Property Claims adjusters should receive. Strongly Disagree Disagree Not Sure Agree Strongly Agree 3. This Course provided critical risk management information that all Property Claims adjusters should receive. Strongly Disagree Disagree Not Sure Agree Strongly Agree 4. I believe that the accuracy of my work product resulting from the completion of the course will: Remain About The Same Slightly Improve Significantly Improve Greatly Improve My comments on the program:

Farmers Insurance **PFAS Assisted Roof Inspection Training** Course Date: 10 /27/2010 1. Did this course meet the objective of teaching you how to safely set up, climb and Strongly Disagree Disagree PLEASE CIRCLE ONE - Not Sure Agree Strongly Agree 2. Was the Instructor knowledgeable about material and prepared to teach this -FLEASECIRCLE ONE Strongly Disagree Disagree Not Sure Agree Strongly Agree 3. This Course provided critical risk management information that all Property Claims Strongly Disagree Disagree Not Sure Agree Strongly Agree PLEASE CIRCLE ONE mprove Significantly Improve Greatly Improve Remain About The Same Slightly Improve program: More chipits time (2 day course or 1's day covar)

PFA	S Assisted	Roof Inspect	tion Traini	ng
	Course Date:		7 / 2010	
1. Did this course meet	the objective	of teacning you	now to sate	y set up, climb and
inspect a roof using	a Personal Fall	Arrest System?		
Strongly Disagree	Disagree	Not Sure	Agree	Strongly Agree
2. Was the Instructor k	nowledgeable	about material	and prepared	to teach this course?
Strongly Disagree	Disagree	PLEASE CIRCLE ONE - Not Sure	Agree	Strongly Agree
3. This Course provided	critical risk m	nanagement info	rmation that	all Property Claims
adjusters should rec				
Strongly Disagree	Disagree - PI	Not Sure	Agree	Strongly Agree
4. I believe that the acc	uracy of my w	vork product res	ulting from the	ne completion of this
course will:				
Remain About The Same		PLEASE CIRCLE ONE- Improve Sign	ificantly Impr	Greatly Improve
Remain About The Same				Greatly Improve
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Remain About The Same				ove Greatly Improve
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Remain About The Same				Greatly Improve
Remain About The Same				Greatly Improve
Remain About The Same				Greatly Improve



Farmers Insurance

PFAS Assisted Roof Inspection Training

Course Date: 10 /27/2010

1. Did this course meet the objective of teaching you how to safely set up, climb and

Strongly Disagree Disagree Not Sure

2. Was the Instructor knowledgeable about material and prepared to t

Strongly Disagree Disagree PLEASE CIRCLE ONE - Not Sure Agree Strongly Agree 3. This Course provided critical risk management information that all Property Claims

adjusters snould receive.

-FLEASE CIRCLE ONE Strongly Disagree Disagree Not Sure Agree Strongly Agree

4. I believe that the accuracy of my work product resulting from the completion of this

Remain About The Same Slightly Improve Significantly Improve Greatly Improve

program: great program- very valuable reformation will greatly accist in wor kry on roofs

Farmers Insurance

PFAS Assisted Roof Inspection Training

Course Date: 10 / 27 / 2010

1. Did this course meet the objective of teaching you how to safely set up, climb and

Strongly Disagree Disagree Not Sure

2. Was the Instructor knowledgeable about material and prepared to teach Strongly Disagree Disagree PLEASE CHRCLE ONE—
Not Sure Agree Strongly Agree

3. This Course provided critical risk management information that all Property Claims adjusters should receive. - PLEASE CIRCLE ONE - Strongly Disagree Disagree Not Sure Agree Strongly Agree

4. I believe that the accuracy of my work product resulting from the completion of this

Remain About The Same Slightly Improve Significantly Improve Greatly Improve

program: Great program! Good patient instructors.

Easy to find location @ (easier than I thought)

	Far	mers Insurar	ice	
PF/	AS Assisted	Roof Inspec	tion Train	ing
	Course l	Date: <u>10 /2</u>	7/2010	
1. Did this course mee	t the objectiv	e of teaching you	how to safel	iy set up, climb and
inspect a roof using				
Strongly Disagree	Disagree	PLEASE CIRCLE ONE - Not Sure	Agree	Strongly Agree
2. Was the Instructor	knowledgeabl	e about material	and prepare	d to teach this course
Strongly Disagree		- PLEASE CIRCLE ONE - Not Sure		Strongly Agree
This Course provide adjusters should rec	eive.		ormation that	t all Property Claims
Strongly Disagree	Disagree	Not Sure	Agree	Strongly Agree
 I believe that the accourse will: 	curacy of my	work product res	sulting from t	he completion of this
		- PLEASE CIRCLE ONE		
Remain About The Sam	e Slightly	Improve Sign	iificantly Impr	ove Greatly Improve
My comments on the				
program:				

